



Birth Service Agreement

This agreement is made between Dawn Callaway, Doula

and

Name:

1. Scope of Practice

As a labor doula,

- I provide emotional and physical support
- I provide evidence-based information
- I encourage informed consent
- I facilitate open and respectful communication with the birth team
- I do not make decisions for or speak on behalf of my clients
- I do not give medical advice
- I do not perform clinical procedures or assessments
- I have a confidentiality agreement to protect client privacy

I do not attend intentionally unassisted births as it is a violation of my Scope of Practice. In the event that you decide to give birth without midwifery/medical care in attendance, you understand that I will not attend your birth. Additionally, you are not owed a refund of my doula fees if you decide to give birth unassisted.

2. Back Up Policy

Should I be unavailable to attend your birth, I will provide a backup doula at my own cost.

I reserve the right to call in a backup doula if your labor should last over 24 hours, but will make every effort to remain with you through the entire duration.

3. On-Call Time

I will be on call for you 24 hours a day beginning at 38 weeks of pregnancy. This means that I will carry my cell phone with me at all times and will not leave the metro area unless it is an emergency or an event disclosed at the time of this contract signing.

4. Fees

A retainer of \$1000 is due when the contract is signed. The remaining balance is due at 36 weeks of pregnancy. Fees must be paid as outlined before I will go on call for your birth.

The total fee is due regardless of whether or not I make it to your birth due to unforeseen circumstances such as precipitous labor, changes in hospital policies, or acts of God. The total fee is due regardless of the length of labor and/or delivery method.

5. Business Hours

For non-emergent questions or updates, contact me via phone, text, or email during business hours (Mon-Fri, 8 am-6 pm).

6. Communication Expectations

You will contact me as soon as you think you might be in labor to keep me informed, even if you do not need support yet.

You will contact me when you feel you need me and understand that it may take up to two hours for me to reach you depending on weather and traffic.

You are expected to email or call me after each prenatal appointment or test to keep me informed.

You are expected to participate in childbirth preparations classes and tour your birth facility if you have not used it before. If you have used it before, you will familiarize yourself with any changes in layout or policies that have taken place since your last birth there.

You will discuss your preferences with me and clearly state your choices. I will support the choices you make and help you establish a custom birth plan, but that can only happen if you understand all your options, ask questions, and state your choices/preferences both to me and your healthcare providers.

7. Disclosure of Communicable Diseases

You agree to disclose any communicable diseases you have so that I can take appropriate precautions to protect myself.

8. Unavailability Dates

Dates of unavailability disclosed at contract signing (the backup will be available): _____

Which doula package are you agreeing to?*

☐ Essentials (\$2,220)

☐ Premium (\$2,400)

_____ initial I understand that Dawn Callaway, Doula bears no responsibility or liability for any aspects of my, or my baby's medical care, or treatment provided by my chosen health care professional(s) or hospital during my pregnancy, birth, or postpartum.

I give Dawn Callaway, Doula permission to post photos/comments on her social media and website provided they are modest and respectful of our birth. Dawn Callaway, Doula will only post with parents' permission and with photos given by the parents and/or ones screened by the parents.

☐ Yes

☐ No

Client:

I agree to the terms and conditions of this contract.

Signature: _____ Date: _____

Business Owner:

I agree to the terms and conditions of this contract.

Signature: _____ Date: _____